How to Manage MercadoLivre Customer Questions and Answers?

After setting up the MercadoLivre in the Control Panel >> Settings >> MercadoLivre

01) Access the Control Panel

02) After login click on Catalog >> MercadoLivre

03) After connecting the application to the MercadoLivre, click on:

Manage MercadoLivre Customer Questions and Answers

04) After accessing the page, you can filter by Status

To answer in the answer column you can answer unanswered questions in Mercado Livre

In X you can delete an unanswered question in MercadoLivre