

My e-mail program of the error saying that the password is invalid

Probably the account is not configured correctly, remembering that the account name must contain the complete email Example: seuemail@nomedominio.com

If it is correct, we ask that you perform a test via WebMail. If you acknowledge the wrong password, ask to change the password through the control panel in the Help Desk option or change it through the Control Panel - cPanel.

Unique solution ID: #1724

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