

How do I enable / disable automatic email sending for canceled orders after certain days after the cancellation date?

01) Access the Control Panel

02) After login click Configuration >> Orders Setting

03) Select options:

Enable Auto Order Canceled and Notify Customer

Click the EDIT button

True = Enable

False = Disable

Click the UPDATE button

How Many Days for Self Order Canceled and Customer

Click the EDIT button

Fill in only the number of days after the cancellation date for automatic sending of the email. Fill in numbers only.

Click the UPDATE button

Email Template Auto Order Canceled and Notify Customer Português

Click the EDIT button

Select the email template in Portuguese to be sent automatically

Click the UPDATE button

Email Template Auto Order Canceled and Notify Customer English

Click the EDIT button

Select the email template in English to be sent automatically

Click the UPDATE button

Email Template Auto Order Canceled and Notify Customer Español

Click the EDIT button

Select the email template in Spanish to be sent automatically

Click the UPDATE button

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