

Customers

Customer can't generate the QR Code to edit the data?

01) Access the Control Panel

02) After logging in, click on Clients >> Clients

03) Search for the customer record, click on Options >> Edit

04) Delete the Google Authenticator Secret and Google Authenticator Secret Data Added fields

Note: For security reasons, the QR Code will be generated only once to be scanned in the google authenticator APP, if the customer deletes it, the same procedure will be followed.

Unique solution ID: #2599

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