

Orders by Telephone

How do I set up to cancel orders after certain days and restock products automatically?

01) Access the Control Panel

02) After login click Configuration >> Orders Setting >> edit the options:

Enable Auto Cancel Order and Replace Stock: true = On / false = Off

Cancel and replace stock auto if you have this status: Select 3 order status options to automatically cancel and reset the stock of products. Attention: All orders with these statuses will be canceled, stocks will be automatically restored and customers will receive cancellation emails automatically.

Cancel and replace stock auto change for this status: The order will be changed to this status automatically

Email Template Auto Cancel Order and Replace Stock: E-mail to be sent to buyer automatically

How many Days for Auto Cancel Order and Replace Stock: How many days for the process to take place automatically. Fill only number in this field.

03) After clicking Update.

Unique solution ID: #1868

Author: MFORMULA

Last update: 2017-03-21 22:07