

# Orders by Telephone

## How to print labels and plp Correios Sigep?

Note: You must configure the Sigep Post by Control Panel >> Configuration >> Sigep Post, check out the integration tutorial in the Sigep Post category.

01) Access the Control Panel

02) After login click on Customers >> Orders or Orders Phone

03) Select the order

04) On the Order page click on the Sigep Label button

05) Follow the instructions to print the label:

Select a Sedex, Sedex 10, Esedex, Pac or Registered service

Select an additional service Declared / Safe Value, Notice of Receipt or Own Hand

Selecting the Send email to client Status processing sending option will automatically change the status of the order to Processing Send and the template will be sent. After sending the admin will trace online, when forwarded, the status will be changed to Sent and the email template will be sent.

Click the CHANGE button

After generating the label in PDF, save to your computer and print.

06) Follow the instructions to print to plp:

Select PLP

Select a Sedex, Sedex 10, Esedex, Pac or Registered service

Select an additional service Declared / Safe Value, Notice of Receipt or Own Hand

Click the CHANGE button

After generating the PLP, save to your computer and print.

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