

Pending Shopping Cart Customers

How to set up automatic email to be sent to customers who did not complete the purchase?

01) Access the Control Panel

02) After login click Settings >> Pending Shopping Cart

Click Enable Auto Notify Pending Customers Shopping Cart >> Click EDIT >> Change to TRUE >> Click the UPDATE button

Click Email Template Auto Notify Pending Customers Shopping Cart English >> Click EDIT >> Select the default email template for the Portuguese language >> Click on the UPDATE button

Click on the Email Template Auto Notify Pending Customers Cart Español >> Click on EDIT >> Select the default email template for the language English >> Click on the UPDATE button

Click on Email Template Auto Notify Pending Customers Shopping Cart English >> Click on EDIT >> Select standard email template for Spanish language >> Click on the UPDATE button

If you want to edit template emails, go to Control Panel >> Tools >> Email Template

>> Click on EDIT >> Set how many days after the email is to be sent, only numbers in this field, example: if set 2 days, 3-5 days after day 08/03 Email will automatically be sent to customers with pending shopping cart >> Click the UPDATE button

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